

# WARRANTY CLAIM

**Important!** To ensure crediting, this label must be completed, marked with name and stamp, and attached to the unit/placed in the box.

All your inputs in this claim label are important, in order to continuously improve our quality. Your answers are not determining the final result of the claim test.

Date (DD/MM/YYYY):

Customer Name:

Customer No:  
(Can be found on invoices)

Article No:

Your Return Order No:

Car Model and Engine

Vin No.:

Production Year:

Mounted (DD/MM/YYYY):

Dismounted (DD/MM/YYYY):

Mounted (KM):

Dismounted (KM):

## 1. AC Compressor

Yes No

1.1 Was the replaced compressor seized?

Yes No

1.2 Was the system flushed before installing a new compressor?

Yes No

1.3 Was the dryer filter and condenser replaced?

Yes No

1.4 Did the product pass the adaptation procedure to the vehicle ECU? (If applicable)

1.5 Fault code:

1.6 Making a noise when system is ON

1.7 Making a noise when system is OFF

1.8 Leaking from the compressor body

1.9 Leaking from the ports (connectors)

1.10 No cooling - no pressure on system

1.11 Does not fit.

Vehicle model / Engine type:

1.12 Other:

## 2. EGR Valve

Yes No

2.1 Did the product pass the adaptation procedure to the vehicle ECU? (If applicable)

2.2 Fault code:

Yes No

2.3 Was the replaced product excessively contaminated?

Yes No

2.4 Was the system cleaned before installing the new part?

2.5 Valve not moving

2.6 Leaking exhaust gas

2.7 Leaking coolant

2.8 Does not fit.

Vehicle model / Engine type:

2.9 Other:

## 3. Steering Rack

Yes No

3.1 Did the product pass the adaptation procedure to the vehicle ECU? (If applicable)

3.2 Fault code:

3.3 Leaking from pipes

3.4 Leaking from

3.5 Excessive play

3.6 Noise/Knocking

3.7 Pinion position incorrect

3.8 Does not fit.

Vehicle model / Engine type:

3.9 Other:

## 4. Steering Pump

4.1 Leaking

4.2 No flow

4.3 Lack / No pressure

4.4 Noise

4.5 Excessive vibration

4.6 Does not fit.

Vehicle model / Engine type:

4.7 Other:

## 5. Steering Column

Yes No

5.1 Did the product pass the adaptation procedure to the vehicle ECU? (If applicable)

5.2 Fault code:

5.3 EPS light is on

5.4 Balancing (Vehicle pulls to one side)

5.5 EPS column does not communicate with vehicle

5.6 Does not fit.

Vehicle model / Engine type:

5.7 Other:

## 6. Alternator

Yes No

6.1 Did the product pass the adaptation procedure to the vehicle ECU? (If applicable)

6.2 Fault code:

6.3 Lamp lighting / glowing

6.4 Making a noise - howling

6.5 Discharging

6.6 Tension oscillating

6.7 Damaged clutch pulley

6.8 Overcharging

6.9 Pump faulty

6.10 Does not fit.

Vehicle model / Engine type:

6.11 Other:

## 7. Starter

7.1 Drive not moving forward

7.2 Drive moving forward but not rotating

7.3 Making a noise - howling

7.4 Running slowly

7.5 Drive not returning

7.6 Does not fit.

Vehicle model / Engine type:

7.7 Other:

## 8. Turbocharger

8.1 Original turbo problem:

8.2 Performance problems

8.3 Cannot be mounted

8.4 Noises

8.5 Oil

8.6 Leaks

8.7 Air

8.8 Whistling

8.9 Other:

## 9. Brake Caliper

Yes No

9.1 The product has not passed the adaptation procedure to the vehicle ECU? (EPB Caliper)

9.2 Fault code:

9.3 Piston blocked / No brake

9.4 Caliper Stuck / Pads excessive wear

9.5 Handbrake malfunction / Stuck brake

9.6 Handbrake malfunction / No brake

9.7 Leaking from the piston seal

9.8 Leaking from the lever seal

9.9 Leaking from the brake hose / body

9.10 Does not fit.

Vehicle model / Engine type:

9.11 Other:

**Misc:** (Any deficiencies on spare parts must be described under misc.)